









Welcome to "My Skyline"

Skyline Hospital's Patient Portal

What the portal is: MySkyline is a new online Cerner patient portal. The portal will allow patients to access some of their hospital medical records, get hospital lab results, view and pay hospital bills, and pre-register for a hospital visit. The portal will be available 24 hours a day, seven days a week.

What the portal does: The patient portal will serve as a new way for patients to engage with and understand their health information, and make it easier for patients and clinicians alike to focus on seamless, efficient care, promoting better outcomes and healthier communities.

What the portal will allow patients to do: Patients will be able to use the portal to get laboratory test results; receive discharge instructions and a clinical summary of care; access select components of their personal hospital medical records; access a link to where they can view, download and transmit their portal information.

What the portal displays:

<u>Health Profile</u>: The health profile (pulled directly from Cerner PowerChart) will show active and current allergies, health Issues (the problems list), historical and hospital-administered immunizations, and active and current medications.

Results: Labs will be displayed within the patient portal as soon as they are resulted into Cerner.

Procedures: All active and current procedures (on a person level) will be displayed.

What patients / proxies will be able to do using the portal:

Patients: Patients will be able to view, download and transmit the information in the portal.

<u>Patient proxies</u> (record claimed on behalf of some else): For the initial go-live, we are only offering the patient portal to adults age 18 years and older. Parents can also access their child's health information via the patient portal if the child is under the age of 13; when the child turns 18, the child's record will be disconnected from the parent's email address.

What the relationship is between the MySkyline portal and Northshore Medical Clinic:

At this time, the *MySkyline* patient portal will not initially have any connectivity with the NextGen system (Northshore). In other words, patients and staff will not be able to use one system to check records or tests in the other. **The two are separate and distinct systems and require two separate login IDs and passwords.**

Access to MySkyline:

You can access the portal and/or request an invitation to sign up at http://www.skylinehospital.org or call the MySkyline Portal Help Line at (509)637-2947.

